

Appendix B

Selective Data Coding Based on 11/15 Categories from Affinity Diagramming

1. Carefully read and review the [User Comments](#) from column A (Qahir: comments 2-300 and Yocelyn: comments 301-600).

Please note that there are an additional 100 comments from 11/15. So, if some of the comments are unfamiliar, that is why.

2. Choose the appropriate code (see below) from the drop-down menu in column B (see p. 2 for our original list) for the [User Comments](#).

- a. Audio,
- b. Accurate Notifications,
- c. Compatibility & Integrations,
- d. Currency,
- e. Improvements
- f. Location,
- g. More Agencies,
- h. *Multiple Categories**,
- i. Naming & Descriptions,
- j. Privacy,
- k. *Unsure
- l. Updates,
- m. Usability/Interface,
- n. *Useless Comment,
- o. Operating System-Battery-Memory

Please tag (@/+) author 1 and/or author 2 in comments for categories h (multiple categories), k (unsure), and n (useless comment).

*For **h multiple categories, please be sure to name the multiple categories in the comment, too.*

3. Repeat process for all assigned [User Comments](#).

4. When you have finished categorizing all your data, please send a message to [author 1](#) and [author 2](#) to alert us.

If you have questions, please do let us know.

Audio	Accurate Notification	Compatibility & Integrations	Currency	Improvements	Locations	More Agencies	Multiple Categories	Naming & Descriptions	Privacy	Unsure	Updates	Usability/ Interface	Useless Comment	Operating System/ Battery/ Memory
Dispatch	Alerts	Work with other devices.	Updates notifications late	Customization --specific calls --specific notifications	Routing	Expansion		Alert Naming	Legal protections		What happened to?	Operating system crashes	AED --location	Networks
Radio	Accident --details --info. --lack of info.	Problems with iOS.	Delays	Radius	GPS	Coverage		Clear Legend	Gives personal address		When will you bring back?	Scanner doesn't work	Alternative uses	Call time
Sound		Problems with Android.	Faster		Maps	Wish it was here.		Naming Emergency	HIPPA law		When will there be an update?	When I do this . this happens instead.	General praise or disdain without a reason.	Drains battery
Notification Sounds			Not current					Categorization	Minor child		Why did the update include?	Hard to read or hear.	PPF can't do anything with comment.	Takes up too much phone memory.