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Preventing surgical site infections (SSI): Are safety climate level and its strength associated with self-reported commitment to, subjective norms towards, and knowledge about preventive measures?"

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### 1 **ABSTRACT** (max. 250 words)

Objectives. Surgical site infections (SSI) represent a major source of preventable patient harm. Safety
climate in the operating room personnel is assumed to be an important factor, with scattered supporting evidence for the association between safety climate and infection outcome so far. This study investigated perceptions and knowledge specific to infection prevention measures and their associations
with general assessments of safety climate level and strength.

7 Methods. We invited operating room personnel of hospitals participating in the Swiss SSI surveillance 8 program to participate in a survey (response rate 38%). N=2'769 responses from 54 hospitals were an-9 alyzed. Two regression analyses were performed to identify associations between subjective norms towards, commitment to, as well as knowledge about prevention measures and safety climate level and 10 strength, taking into account professional background and number of responses per hospital. 11 **Results**. Commitment to perform prevention measures even when situational pressures exist, as well 12 as subjective norm of perceiving the expectation of others to perform prevention measures were signif-13 icantly (p < .05) related to safety climate level, while for knowledge about preventative measures this 14 15 was not the case. None of the assessed factors was significantly associated with safety climate 16 strength. 17 **Conclusions.** While pertinent knowledge did not have a significant impact, the commitment and the

social norms to maintain SSI prevention activities even in the face of other situational demands
showed a strong influence on safety climate. Assessing the knowledge about measures to prevent surgical site infections in operating room personnel opens up opportunities for designing intervention efforts in reducing SSI.

### 22 Introduction

Healthcare-associated infections (HAI) are an indicator of patient harm and are largely preventable when 23 appropriate measures are consistently applied [1]. One of the most common HAI, surgical site infections 24 25 (SSI), represent a source of significant harm. SSI occur in 2-5% of surgeries, prolong hospitalizations 26 and increase the risk of death [2]. To explain and improve clinical outcomes such as surgical site infections, safety climate has been proposed as one important factor. Safety climate encompasses shared 27 perceptions of safety policies and practices [3] in a team, unit or healthcare institution. It reflects work-28 related attitudes and perceptions that are accessible using quantitative surveys [4,5]. Despite the wide-29 30 spread expectation of safety climate being a leading indicator for safe outcomes [6], prior research in 31 healthcare yielded only limited supporting evidence [7], with the associations between safety climate 32 and the outcomes of infection prevention measures or other safety outcomes remaining largely unclear 33 [8].

Accordingly, there is scattered evidence from prior research indicating that safety climate may be asso-34 ciated with HAI, and specifically, surgical site infection rates: For colon surgery, Fan et al. [9] found 35 36 only certain dimensions of safety climate ratings being associated with SSI rates. For evaluating a 37 program to reduce SSI after colorectal surgery in Hawaiian hospitals, Lin et al. [10] assessed safety 38 climate at baseline and after implementation of the program. No consistent pattern of association of change of SSI rates with change of safety climate dimensions was identified. Recently, from an array of 39 important clinical metrics, Profit et al. [11] found solely the absence of HAI to be associated with high 40 41 safety climate ratings. They suspected that this association may be traced back to the fact that the HAI prevention measures represent concrete behaviors directly linked to a desirable outcome, while for other 42 clinical outcomes, multifactorial and less specific influences need to be taken into account, such as good 43 communication, flat hierarchies, etc. They concluded that future research should investigate the 44 perceptions around specific care practices in order to better understand how clinical outcomes are related 45 46 to safety climate ratings. For example, Sakamoto et al. reported a strong association between a sum score of safety climate items and the adoption of infection prevention measures in Japanese hospitals 47 [12]. 48

49 Gaining a better understanding of how safety climate relates to successful infection prevention, i.e., the reliable performance of evidence-based prevention practices, is therefore an important area of research 50 51 [13]. In addition to identifying associations of general safety climate dimensions with SSI rates, current 52 research needs to take into account the attitudes regarding specific behaviors relevant for achieving low 53 infection rates. This study addressed this research gap in investigating perceptions and assessments 54 relating specifically to the national epidemiology of SSI. In Switzerland, the National Center for Infection Prevention (Swissnoso) developed guidelines for the prevention of SSI, and also an 55 56 intervention module for hospitals to reduce their SSI rates. The main aim of this module was to achieve 90% adherence with three recommended preventive measures (hair removal, preoperative skin 57 disinfection, and antibiotic prophylaxis). In 2016, these specific measures to reduce SSI rates were 58 communicated in guidelines on a national level in Switzerland. Each hospital was expected to train their 59 60 employees and implement the measures; however, no systematic national assessment of the uptake was conducted. 61

62 In order to study specific perceptions of infection prevention practices, and their relationship with safety63 climate assessments, we considered the following concepts:

64 An important influence on the motivation to perform a specific behavior is the perception of social 65 pressure to do so, i.e., whether a person believes their peers and leaders expect them to perform infection prevention actions (known as "subjective norms", [14]). Additionally, 'production pressure' is a 66 commonly cited reason for taking shortcuts and not performing preventive measures. Therefore, the 67 68 commitment to apply specific preventive measures and adhere to them even under high work demand or other situational pressures, is assumed to be an important predictor for low SSI rates. Finally, as solid 69 knowledge about evidence-based preventive measures [15] is a plausible precondition for the successful 70 reduction of SSI, an additional focus was placed on assessing the knowledge basis regarding SSI 71 72 prevention measures. A recent study [16] identified a need for improvement in the level of knowledge 73 about SSI prevention in physicians, suggesting that knowledge may be an important factor regarding 74 safety climate.

As safety climate is conceptualized as a characteristic of a unit, group, or organization, it is not only
important to take the level of safety climate ratings into account, but also their strength: climate strength

indicates how much a certain group agrees in their answers to a climate survey [17,18]. Even if the level
of safety climate scores may not change, their strength may alter indicating consensus or divergence of
perceptions regarding safety climate within a group [19]. Thus, in this study, both *level* and *strength* of
safety climate were considered [19,20].

81 The aim of this study was to investigate whether the following measures related to specific SSI 82 prevention practices are associated with safety climate level and strength in operating room personnel 83 in Switzerland: 1) subjective norms relating to SSI prevention, i.e., how much social pressure the 84 respondent perceives to perform preventive measures; 2) commitment to performing SSI prevention measures, despite situational pressures demanding a focus on other actions; and 3) knowledge about 85 86 said measures. Shedding light on these associations will increase our understanding of the processes 87 mitigating and influencing the relationship between safety climate and infection rates. Additionally, as 88 knowledge was considered a foundational precondition for performing preventative measures, the level 89 of knowledge about SSI prevention measures, about the risk and frequency of SSI, and regarding the 90 effectiveness of prevention measures was explored and compared between professional groups.

### 91 Methods

#### 92 Sample

All Swiss acute care hospitals (and hospital groups) participating in the Swissnoso SSI surveillance module (N= 143) were invited to this study, of which 54 hospitals agreed to participate. Of these, all operating room personnel of any professional background received the survey. From all surveys sent out, 38% were responded to. Overall, 2769 responses were analyzed, after excluding implausible responses relating to personal characteristics (n=7), and respondents not answering more than a third of all items (n=36).

## 99 Assessed Measures

In order to assess safety climate, the Safety Climate Scale (SCS, 22 items) of the Safety Attitudes
 Questionnaire (SAQ) [21] was used. The internal consistency of the SCS was high with Cronbach's
 Alpha = .89, underlining the robust psychometric properties of the SAQ. Five items were designed to

assess subjective norms (labeled as NORM) related to SSI prevention measures (for an English
translation, see appendix) yielding an internal consistency of Alpha = .79. Four items were designed to
assess the commitment to perform SSI prevention measures (COMMIT) and had a considerable lower
Alpha = .50. All items were answered on a Likert scale ranging from 1 to 5, with negatively worded
items being recoded, so that higher scores reflect positive evaluations.

108 Knowledge about preventive measures relating to SSI (KNOW) was assessed by adapting 5 items from 109 Albishi et al.'s survey [16]. Additionally, two items assessed the knowledge about a) the probability of 110 an average patient developing an SSI, and b) the percentage of SSI that can be reduced by applying preventive measures. As the responses were coded dichotomously (answer right/wrong), the internal 111 112 consistency of KNOW was assessed using the Kuder-Richardson Formula-20 (KR20) [22,23], The internal consistency was very low: KR20 = .06. As the knowledge score can be used as a simple sum 113 114 score, we still used it for the analysis. For each correct answer, one point was attributed, resulting in a range of 0-5, indicating none of the items was correctly answered up to all 5 items were correctly 115 116 answered.

117 The survey was conducted in three Swiss national languages (German, French, and Italian). A previous 118 study developed a Swiss version of the Safety Climate Scale in German and French [24], whereas the 119 Italian version still needed to be developed. The items were translated into Italian and then backtranslated into German by different translators blinded to the original items. The emergent differences 120 were resolved and the items were tested in two sites by operating room personnel for understandability 121 122 and correctness. The other dimensions (subjective norm, commitment to SSI prevention practices, and knowledge about measures and incidence) were developed and pretested for understandability in 123 German, and then translated and back-translated into French and Italian. 124

125 Analyses

Data were analyzed on both the individial response and the hospital level. Safety climate level was measured on the hospital level as percent positive responses per item (PPR). Percentage of positive respondents was calculated counting each respondent's score as positive for their unit if their mean score on the SCS was 4.0 or greater, in line with the procedure applied by Tawfik et al. [25]. Safety climate strength was determined by calculating the standard deviation from each hospital's mean safety climate
score, in accordance with other research [25]. As the distribution was not symmetric, we log-transformed
the strength scores.

133 To investigate the level of SSI-related knowledge, the percentages of correct answers were examined. 134 Differences in knowledge levels between professional groups were examined, i.e., nurses and physicians 135 from surgical and anaesthesiology departments using Wilcoxon-Test. To investigate the associations 136 with safety climate level (i.e., PPR safclim per hospital) and safety climate strength (SD safclim per 137 hospital), we fitted a weighted multivariable linear regression model with mean knowledge about SSI prevention per hospital, the mean commitment to SSI prevention practices, and the mean subjective 138 norm towards SSI practices as predictors, while controlling for the proportion of physicians (vs. nurses), 139 140 the number of respondents per hospital and including weights for the number of respondents per hospital. All tests were two-sided and a level of p < .05 was considered significant. Regression analyses were 141 also performed on 20 multiply imputed datasets making the missing at random assumption. 142 All analyses were performed in Stata version and R (the latter for regression analyses on multiply 143

imputed data).

### 145 **Results**

146 The respondent characteristics are listed in table 1. Scale means and standard deviations of the as-

sessed scales are presented in table 1. Mean safety climate scale PPR per hospital was 50.7% (SD

148 18.7%, IQR 22.6, range 0-100), and mean safety climate strength was 0.49 (SD 0.09, IQR 0.11; range

149 0.24-0.70).

150 -----

151 Insert table 1 about here

152 -----

153 As can be seen in table 2 a, COMMIT and NORM were both significant predictors of the safety cli-

154 mate level (p<.05), but the same did not apply to KNOW. In contrast, none of the predictors was sig-

- 155 nificant for safety climate strength, see table 2 b. Figures 1 a-c and 2 a-c of the appendix display ex-
- ample scatterplots for the correlation.

- 157 A second regression model was fitted with safety climate *strength* as outcome and the same predictors
- as the model above. Here, only COMMIT was found to be a significant predictor of safety climate
- 159 strength (p < .05) but not KNOW and NORM.
- 160 -----
- 161 Insert table 2 about here
- 162 -----
- Table 3 shows the percentage of correct answers per knowledge item of the scale KNOW and the two
  separate items about SSI risk and efficacy of preventive measures across different professional and
- specialty groups (see appendix for correct answers and full items). Items 2 and 4 have higher percent-
- ages than the other items.
- 167 -----
- 168 Insert Table 3 about here
- 169 -----
- 170 When asked to estimate the probability of an average patient to develop SSI (single item 1), less than
- half of the respondents (38%) correctly answered (option B), only 10% of the respondents underesti-
- 172 mated the risks for an average patient to develop a SSI (answer option A), 28% overestimated it (an-
- swer option D), and 17% heavily overestimated it (answer option E).

## 174 Discussion

In this study, we addressed the association of subjective norms, commitment and knowledge regarding 175 SSI preventive measures with safety climate level and strength assessments in a large sample of Swiss 176 operating room personnel. Our study shows that a) subjective norms, the perceived expectation of rele-177 vant coworkers to perform the prevention measures, was significantly associated with safety climate, 178 indicating that a positive safety culture may be closely related to the perceived social pressure to per-179 180 form specific safety relevant infection prevention measures; and b) that being committed to perform preventative measures in the face of competing situational demands also was associated with safety 181 climate. In contrast, interestingly, being knowledgeable about these specific practices appeared not to 182

be associated with safety climate ratings. These associations indicate that there is a relationship between the rather general assessments of safety climate with perceptions evaluating the more specific
safety relevant behaviors.

186 The results also provided evidence that differentiating between safety climate level and strength is im-187 portant and sensible. The perceived social pressure was not significantly related to the extent of agree-188 ment relating to safety climate assessments in hospitals. In other words, strong norms can co-exist 189 with either highly coherent or less coherent safety climate perceptions among employees. Accord-190 ingly, commitment was not significantly associated with safety climate strength. These results point to 191 a need for further research of how specific practice-based measures are associated with assessments of 192 safety climate levels and strengths. Professional background was a significant predictor for safety cli-193 mate strength, with the higher the proportion of nurses, the lower the safety climate strength. This may 194 point to different subcultures that exist in professional groups and that lead to different climate

strengths.

Even though it is highly plausible and intuitive to assume that knowledge is an important precursor for 196 197 "doing the right thing", knowledge about prevention measures was not associated with safety climate 198 level and strength on hospital level. These findings raise different questions for future research: 199 Firstly, it is possible that the relevant knowledge needs to be defined more specifically in the questionnaire, i.e., for professional groups along their specific tasks in the relevant work steps. Secondly, it 200 201 could be concluded that safety climate as a concept is assessing attitude-related aspects that are not re-202 lated to the knowledge underlying specific safety-relevant behaviors. While the associations between 203 safety climate and the outcomes of infection prevention measures or other safety outcomes remain to be clarified further [8], compliance with the implementation of infection prevention interventions is 204 thought to be influenced by the prevailing safety culture of the unit or organization [13]. To advance 205 206 research in this area, not only taking safety climate into account but also details concerning the 207 knowledge basis could strengthen the relationship between safety climate factors and safety outcomes 208 and help explain implementation successes or failures of specific interventions. 209 Knowledge levels about SSI prevention measures differed across items: Only around a third of the re-

spondents were able to identify the three correct preventive measures proposed by Swissnoso from a

211 set of five options given. While the optimal timing for administering antibiotics seemed to be quite 212 clear, knowledge about when to stop them seemed to be much less so. This may in some way reflect 213 the clarity of tasks in the work process from preparing a patient for surgery, doing the surgery, and 214 taking care of the patient after surgery: the task of administering antibiotics appears to be part of a 215 clear and highly internalized process, while there is more room for decision making in stopping antibi-216 otics and it is often done by caretakers other than OR professionals. These results also highlight the 217 importance of educational training about SSI preventative measures for all involved personnel on a 218 regular basis.

219 Overall, the scores suggest that knowledge of the guidelines issued by Swissnoso is rather low among 220 operating room personnel. Interestingly, 45% of the respondents overestimated the risk of an average 221 patient developing an SSI. The low internal consistency of the knowledge items also indicates that 222 there may be no clear set of procedures or practices that everybody is aware of, or that they are not 223 part of the standard education of OR personnel. In future research, the body of knowledge to reach 224 good clinical and safety outcomes needs to be identified specifically for specific professional groups 225 and specialties for studying the relevance of knowledge for safety climate and safe outcomes. Thus, 226 training interventions targeted to different OR staff groups could be designed to teach specific 227 knowledge and actions that are important for minimizing SSI rates.

Our study has also some limitations that need to be considered: Both scales, commitment and subjec-228 229 tive norms, potentially share common method bias with safety climate assessment. Furthermore, selec-230 tion bias may have influenced the results, as participating in the survey was voluntary for hospitals and respondents. Additionally, data was aggregated on hospital level, which may have led to neglecting 231 putative unit subcultures in larger hospitals. In large hospitals, several departments may exist for what 232 is summarized in one department or discipline in a smaller hospital, making unit-based comparisons 233 234 difficult. However, as we focused on operating room personnel, and respondents share the work of 235 completing surgery-related tasks, we believe it is appropriate to aggregate on the hospital level. 236 Furthermore, other unmeasured factors may contribute to safety climate and strength. Other studies 237 investigating the relationship of infection prevention and safety climate pointed to factors such as staff 238 turnover, sufficient staffing, or high bed occupancy [13,26]. Accordingly, Olds et al. [27] suggest

239 based on their survey that evaluations of the nurses' work environment were more relevant for patient mortality than safety climate evaluations. The rather low internal consistency of the scale assessing 240 241 commitment may be due to the two negatively worded items. Future research may formulate them 242 positively and evaluate its effect on Cronbach's Alpha. Additionally, the generalizability of the results 243 may be limited to comparable national cultures, where for example authority gradients are similar 244 [28]. Still, the operating room cultures may be similar to each other even across national cultures [29]: 245 thus the influence of national cultures on the studied relationships is subject to further evaluation. 246 There is a growing body of research developed under the assumption that safety culture needs to be 247 improved before, or concurrently with, the introduction of infection prevention measures, or when an 248 infection prevention measure is not effective. However, safety culture may be improved without showing any positive change in clinical outcomes, and vice versa [11]. This study shows that it is worth-249 250 while taking a closer look at specific, outcome-related practices to explain how safety climate - and 251 work culture overall - is related to clinical outcomes such as SSI or other HAI. Culture is commonly defined as "the way we do things around here", which hints to the applied work practices and pro-252 253 cesses. For example, intraoperative case-relevant communication was associated with fewer organ / 254 space SSI [30], pointing to specific behaviors that may connect safety climate and SSI rates. Similarly, 255 it is not the surgical checklist per se that improves outcomes but certain behaviors that become more likely once a checklist is used [31]. Recent research even points out that having a high compliance in 256 checklist use may lead to a better safety climate in the OR [32], indicating the opposite effect from 257 258 that expected. Future research will need to assess the performance of specific safety practices, such as infection prevention measures, and their related perceptions. Thus, the practices relevant for achieving 259 260 safe outcomes will be better understood in their relationship to safety climate evaluations, clarifying the relationship between safety climate and safety outcomes, as the practice-related assessments 261 "bridge the way" from general safety climate assessment to a specific clinical or safety outcome. Spe-262 263 cifically, this study's results propose to consider the commitment to perform specific prevention measures despite other situational pressures, and the social norms around specific prevention practices. 264 265 Thus, rather than thinking simply in cause-effect relationships in safety climate research, future ap-266 proaches should take into account complex interdependencies [33] across time and between specific

safe practices and general safety climate assessments. For interventions to reduce SSI rates, we recommend developing theoretical models of safety climate and their relationships to concepts specific to prevention practices, in order to assess the effects of the intervention [34] longitudinally during the implementation process.

### 271 Conclusion

272 In exploring the links of perceptions related to specific prevention practices and climate ratings, we

273 gained a better understanding of how general safety climate ratings are related to specific safety prac-

tice evaluations. While pertinent knowledge did not have a significant impact, the commitment and the

social norms to maintain SSI prevention activities even in the face of other situational demands

showed a strong influence on safety climate. Assessing the knowledge about measures to prevent sur-

- 277 gical site infections in operating room personnel opens up opportunities for designing intervention ef-
- 278 forts in reducing SSI.

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	Hospital	Hospital	Hospital			
	size <200	size 200-	size	Total	Nurses	Physicians
Characteristic	beds	499 beds	500+beds			
nr of hospitals	38	10	6	54		
nr of respondents (percentage of total)	1074 (38.8)	608 (22.0)	390 (14.1)	2769	1495 (54.0)	1101 (39.8)
Median age (IQR)	44.4 (19)	41.6 (19)	39.6 (16)	42 (19)	42.8 (19)	40.9 (19)
Gender male (female) %	42.6 (53.4)	35.6 (61.4)	40.4 (57)	39.8 (57.0)	26.6 (71.7)	60.1 (37.7)
Managerial Function No %	70.2	74.7	73.7	72.7	82.5	62.8
Managerial Function Yes %	24.1	21.1	23.2	22.9	14.9	35.2
Years professional experience						
0 - 2 years	11.9	12.3	9.9	11.4	6.1	19.5
2 - less than 5 years	11.7	20.4	24.2	18.2	13.0	26.9
5 - less than 10 years	14.4	17.3	22.6	17.8	17.7	17.7
10 – less than 20 years	29	23.7	23.7	25.8	30.0	21.7
more than 20 years	30.4	23.3	17.9	24.3	32.2	13.8
% nurses responded, mean per hosp	56.6	53.5	51.3	54	-	-
% physicians responded, mean per hosp	39.5	39.5	44.5	39.8	-	-
Scale means (SD)						
SAFCLIM (range 1-5)	3.9 (0.54)	3.9 (0.51)	3.9 (0.51)	3.9 (0.52)	3.8 (0.52) *	4.1 (0.50) *
COMMIT (range 1-5)	4.2 (0.63)	4.0 (0.62)	4.1 (0.59)	4.1 (0.62)	4.0 (0.62) *	4.2 (0.59) *
NORM (range 1-5)	4.3 (0.65)	4.3 (0.59)	4.3 (0.63)	4.3 (0.63)	4.2 (0.64) *	4.5 (0.56) *
KNOW (range 0-5)	2.6 (1.04)	2.6 (0.98)	2.5 (0.97)	2.6 (1.0)	2.6 (1.03)	2.6 (0.95)
PPR SAFCLIM mean (SD) per hosp	51.5 (20.5)	49.2 (16.4)	47.9 (10.4)	50.7 (18.7)	-	-
SAFCLIM strength mean per hosp	0.49 (0.11)	0.49 (0.07)	0.48 (0.03)	0.49 (0.09)	-	-

Table 1: Hospital and respondents' characteristics

*Note.* Percentages in parenthesis, if not indicated differently. Data not adding up to 100 % are due to missing values. \*professional groups means differ significantly in Wilcoxon-Test, p<0.001.

# Table 2: Estimates following fitting of unadjusted and adjusted weighted linear models with 20 multiply imputed data sets

### a. Safety Climate Level

Endpoint: safclimmean	Univariable		Multivariable	
	estimate (se)	p-value	estimate (se)	p-value
COMMIT	0.73 (0.13)	< 0.001	0.47 (0.15)	0.003
NORM	0.79 (0.14)	< 0.001	0.54 (0.17)	0.003
KNOW	0.12 (0.07)	0.09	0.004 (0.06)	0.4
Professional group				
Nurses	reference		reference	
Physicians	0.23 (0.11)	0.05	-0.035 (0.10)	0.4

se - standard error

### b. Safety climate strength

Endpoint: safclimsd	Univariable		Multivariable	
	estimate (se)	p-value	estimate (se)	p-value
COMMIT	-0.11 (0.06)	0.05	-0.11 (0.07)	0.1
NORM	-0.11 (0.06)	0.09	-0.11 (0.08)	0.1
KNOW	-0.03 (0.03)	0.2	0.01 (0.03)	0.4
professional group	0.04 (0.04)	0.3	0.10 (0.05)	0.05

# Table 3: Correct knowledge about SSI and its prevention among OR personnel

Item	Anesthesia nurses (n=448)	Anesthesia physicians (n=225)	Surgery nurses (n=818)	Surgery physicians (n=796)	Nurses (n=1495)	Physicians (n=1101)	Total (n=2769)
1) identify the 3 recommended prevention measures (KNOW)	34.2	34.2	31.7	30.9	31.2	32.4	31.4
2) best time for administering an- tibiotics (KNOW)	94.9	98.7*	76.5	93.5**	81.5	94**	85.8
3) best time to stop antibiotics af- ter surgery (KNOW)	31.7	26.2	22.3	27.1	26.2	27.2	26.1
4) best time for hair removal (KNOW)	76.1	72	73.6	75.6	72.2	74.5	72.1
5) best method for hair removal (KNOW)	28.6	29.3	49.5	29.2**	39.5	28.6**	34.4
Estimated chances of developing SSI for patient	32.4	41.8*	37	45.6*	34.2	44.7**	38.0
Estimated percentage of SSI that could be prevented by measures	49.6	64**	36.3	60.9**	41.6	61.1**	48.8

*Note.* Percentage correct answers indicated, from full sample, including potential non-respondents. \* significant group difference between nurses and physicians on 5% level, \*\*significant on 1% level in Wilcoxon-Test

### Appendix

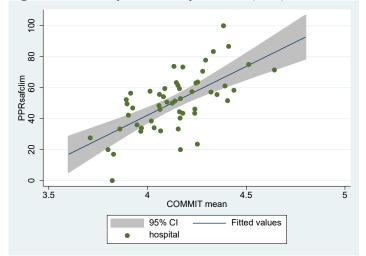
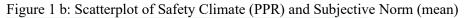
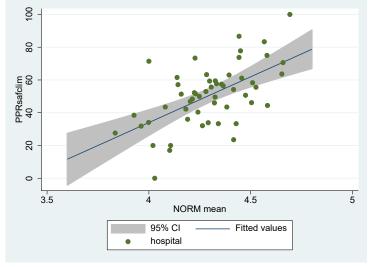


Figure 1 a: Scatterplot of Safety Climate (PPR) and Commitment (mean)

*Note.* For the purposes of plotting, respondents' missing answers were replaced with the mean if they answered at least 75% of the items of the scale. PPR = percentage of positive responses





*Note.* Respondents' missing answers were replaced with the mean if they answered at least 75% of the items of the scale. PPR = percentage of positive reponses

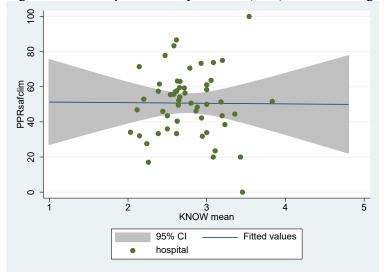
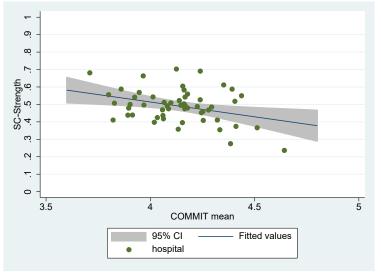


Figure 1 c: Scatterplot of Safety Climate (PPR) and Knowledge (mean)

*Note.* Only respondents with no missing answers considered for establishing the KNOW hospital mean (n=2377). PPR = percentage of positive responses.

Figure 2 a: Scatterplot of Safety Climate Strength (hospital SD) and Commitment (mean)



Note. Respondents' missing answers were replaced with the mean if they answered at least 75% of the items of the scale.

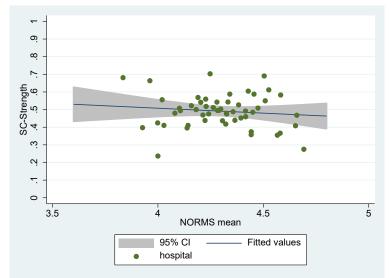
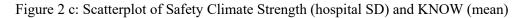
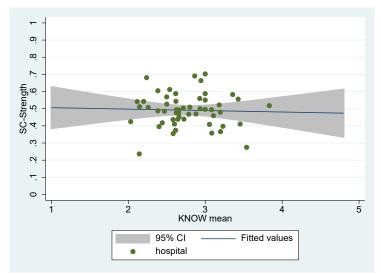


Figure 2 b: Scatterplot of Safety Climate Strength (hospital SD) and Subjective Norm (mean)

Note. Respondents' missing answers were replaced with the mean if they answered at least 75% of the items of the scale.





Note. Only respondents with no missing answers considered for establishing the KNOW hospital mean (n=2377).

SCS Safety Climate Scale (SCS)	Recoded
<ul><li>(1) The culture of this clinical area makes it easy to learn from the mistakes of others.</li><li>(2) Medical errors** are handled appropriately in this clinical area. ** Medical error is defined as any</li></ul>	
(2) Medical errors are nanoled appropriately in this chinical area. A Medical error is defined as any mistake in the delivery of care, by any healthcare professional, regardless of outcome.	
(3) The senior leaders in my hospital listen to me and care about my concerns.	
<ul><li>(4) The physician and nurse leaders in my area listen to me and care about my concerns.</li></ul>	
(5) I am encouraged by my colleagues to report any safety concerns I may have.	
(6) I know the proper channels to direct questions regarding patient safety.	
(7) Leadership is driving us to be a safety- centered institution.	
(8) I receive appropriate feedback about my performance.	
(9) I would feel safe being treated here as a patient.	
(10) I am satisfied with the availability of clinical leadership (please respond to all three):	
a) Physician;	
b) Nursing;	
c) Pharmacy	
(11) Briefing personnel before the start of a shift (i.e., to plan for possible contingencies) is an im-	
portant part of patient safety.	
(12) Briefings are common here.	
(13) This institution is doing more for patient safety now than it did one year ago.	
(14) I believe that most adverse events occur as a result of multiple system failures and are not at-	
tributable to one individual's actions.	
(15) The personnel in this clinical area take responsibility for patient safety.	
(16r) Management/leadership does not knowingly compromise safety concerns for productivity.	recoded
(17r) Personnel frequently disregard rules or guidelines that are established for this clinical area.	recoded
(18) Patient safety is constantly reinforced as the priority in this clinical area.	
(19r) In this clinical area, it is difficult to discuss errors.	recoded
(20) My suggestions about safety would be acted upon if I expressed them to management.	
Commitment to perform SSI measures (COMMIT)	
(1) Under time pressure, we cannot always assure to administer the antibiotic prophylaxis before a	recoded
surgery.	
(2) The disinfection of the skin is often not performed, because the personnel has to get done other	recoded
important things. (3) The correct hair removal before surgery is always performed without exception, if indicated.	
<ul><li>(4) We always comply with all guidelines for preventing surgical site infections.</li></ul>	
(4) we always comply with an guidennes for preventing surgical site infections. Subjective Norm related to SSI measures (SN)	
(1) My leader considers it very important, that we start antibiotic prophylaxis early.	
<ul><li>(1) My reader considers it very important, that we start antibiotic prophytaxis early.</li><li>(2) My colleagues take antibiotic prophylaxis very seriously.</li></ul>	
<ul><li>(2) My concerned use and other prophytical very screakly.</li><li>(3) My leader expects from me to comply with the guidelines to prevent surgical site infections.</li></ul>	
(4) It is expected that I assure that antibiotic prophylaxis is always performed.	
(5) It is important to my colleagues in the operation theatre to perform all measures to reduce surgical	
site infections.	
Knowledge about preventive SSI measures (KNOW)	
Sum score 0-5 points could be reached, per correct answer 1 point	
(1) The best time for administrating prophylactic antibiotic using current antibiotics Cefazolin or Ce-	
furoxime is: (Please select the correct answer.)	
(A) 60 min or less prior to surgery (correct)	
(B) 90 min or less prior to surgery	
(C) 120 min or less prior to surgery	
(D) 180 min or less prior to surgery	
(2) The recommendations of Swissnoso for the prevention of surgical site infections include the fol-	
lowing measures: (Please select, multiple answers are possible).	
(A) Pre-operative showering with antimicrobial soaps	
(B) Disinfection of skin in the surgical area (correct)	
(C) Correct hair removal in surgical area (correct)	
(D) timely and weight-adapted antibiotic therapy (correct)	
(E) Blood glucose target level of less than 250 mg/dl	
(3) Administration of antibiotic prophylaxis is stopped latest how many hours after surgery: (Please	
select correct answer)	
(A) 4 to 8 hours	
(B) 12 to 18 hours	
(C) 24 to 48 hours ( <i>correct</i> )	

(D) 48 to 72 hours
(4) The best time for hair removal for surgical patient is: (Please select correct answer)
(A) just prior to incision (correct)
(B) the night prior to surgery
(C) 6 hours prior to surgery
(D) 12 hours prior to surgery
(5) The recommended method for hair removal on the day of surgery is: (Please select correct an-
swer)
(A) Shaving
(B) Clipping (correct)
(C) Waxing
(D) using hair removal cream
Single items
(1) Averaged across all kinds of surgeries, the probability for an average patient to develop a surgical
site infection is at: (Please select correct answer)
(A) clearly below 1%
(B) 1-3% ( <i>correct</i> )
(C) <b>3-5%</b>
(D) 5-10%
(E) 10-15%
(2) How large is the proportion of surgical site infections that can be prevented by performing the
prophylactic measures? (Please select correct answer)
(A) below 25%
(B) 25-75% (correct)
(C) 75-100%

### **CONFLICT OF INTEREST STATEMENT**

The authors declare that there are no conflicts of interest.

#### ETHICAL APPROVAL

The Cantonal Ethics Committee (Bern, Project ID 2019-00294) approved the study.

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