

Additional file 1: Survey

Survey on quality of the GP office

Thank you for your participation! We will analyse your replies anonymously.

Date: _____ Year of birth: _____ Sex: female ☐ male ☐

Tick the box of your GP assignment: ☐ Dr. Tièche junior
☐ Dr. Tièche senior

Duration of assignment: ☐ < 2 months
☐ < 1 year
☐ 1-5 years
☐ >5 years

Please rate the items below using these marks:

1 = unacceptable 2 = highly insufficient 3 = insufficient

4 = satisfactory 5 = good 6 = very good

Appearance of the office

1. Appearance of the facility

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6

2. Diagnostic equipment

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6

3. Level of hygiene

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6

4. Punctuality and dependability

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6

5. Prompt response to patient needs

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6

Qualities of the medical assistant

6. Dress and grooming of the medical assistants

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6

7. Friendliness and courtesy of the medical assistants

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6

Qualities of the general practitioner (GP)

8. GP is attentive and responsive to patient's needs

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6

9. GP's level of expertise

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6

10. GP's level of empathy

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6

General satisfaction

11. Medical performance of the office

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6

12. Overall satisfaction with the office

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6

General remarks

We thank you for your participation
